

Creative Confidence

(re)claiming your creativity

Christi Zuber, Phd, RN

@czuber

christi@aspenlabsnetwork.com

www.aspenlabsnetwork.com



3:46 / 3:53



Children's Joke Telling Contest | Iowa State Fair 2012

1,967,855 views



3.1K



748



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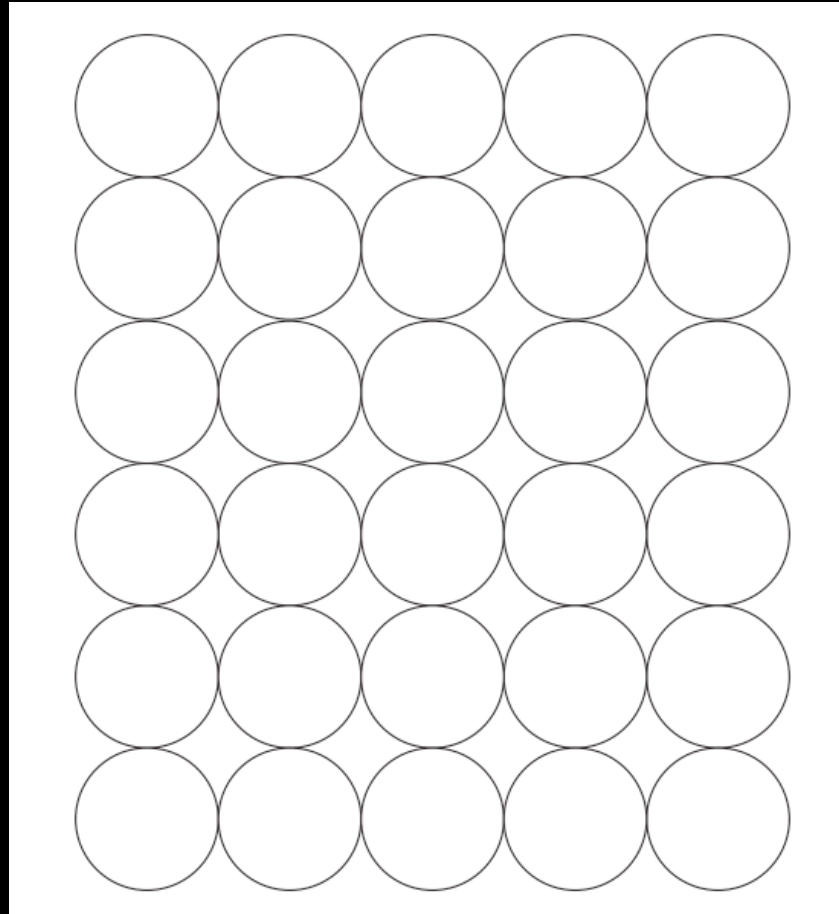
SAVE



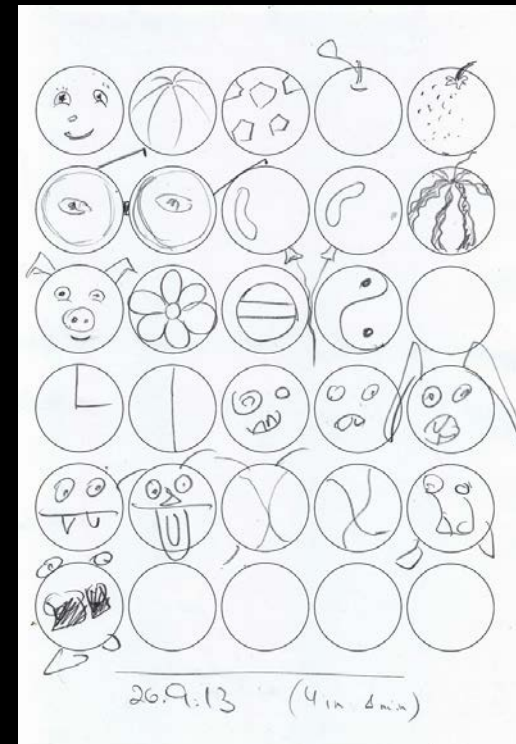
We will cover...

- Our brain and humans...for better and for worse
- Bonified play time... tell the folks back home it's called "serious play" (don't worry, there is a whole body of literature around it that will keep them busy for weeks)
- Creative confidence

The Circles Game – 3 minutes



The Circles Game



Are the ideas derivative (a basketball, a baseball, a volleyball) or distinct (a planet, a cookie, a happy face)?



Here comes bias.



Availability bias



"It would appear, Hopkins, that your gut feel was only indigestion"

Vitto

Availability bias

What: Preference for what can be easily imagined

So What: Undervaluing of more novel ideas

Curiosity

cu·ri·os·i·ty

Noun

1. a strong desire to know or learn something

Breaking Bias: Analogous observations



Breaking Bias: Additional approaches

Diversity of team members

Collaborative work spaces

Traveling to other places and orgs

Telling stories

Physical movement

Connecting with users/customers

Resources for moonshots

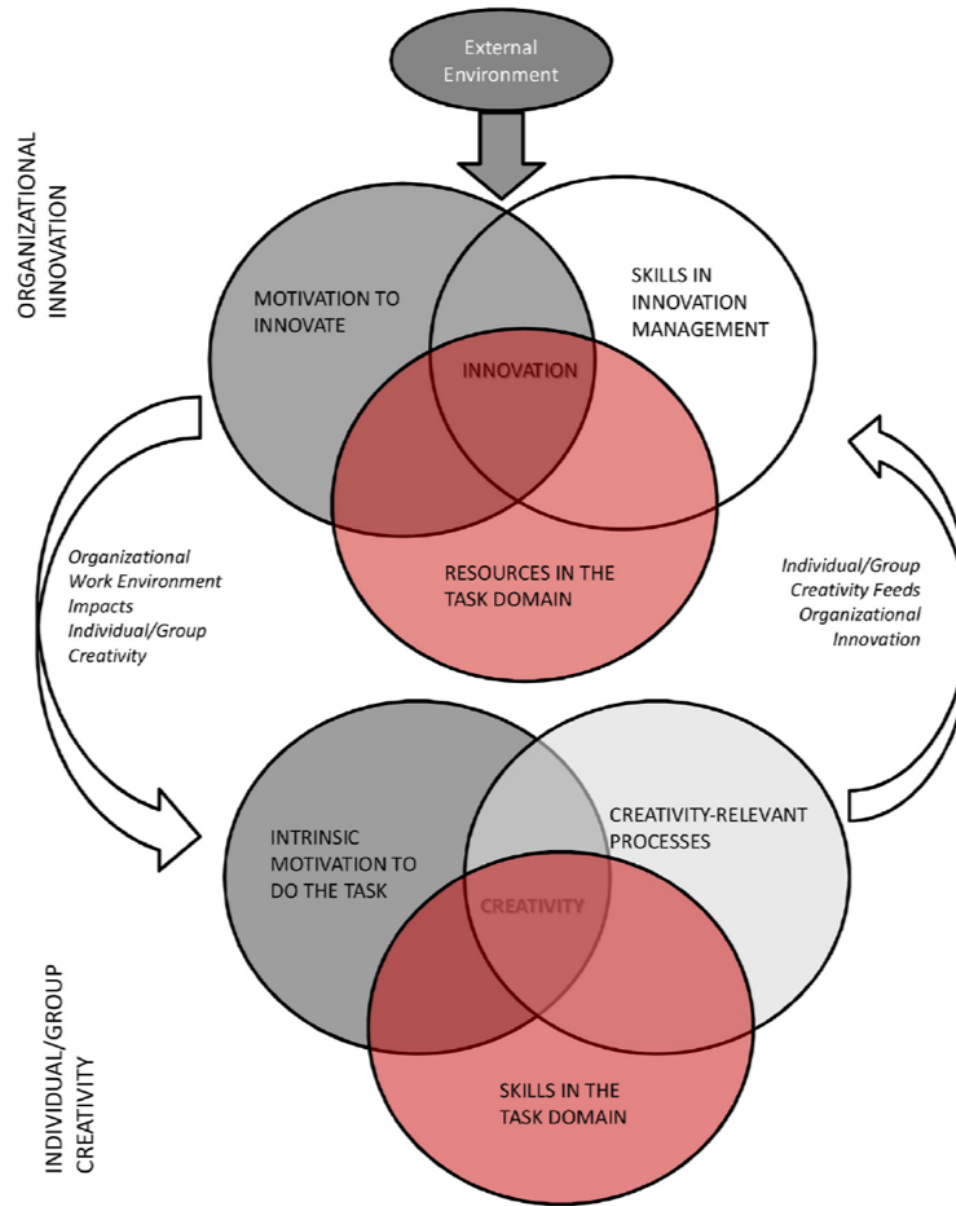
Reading science fiction

Running small learning tests

Improvisational thinking

Breaking Bias: Additional approaches

- Diversity of team members
- Collaborative work spaces
- Telling stories
- Offering and asking for help
- Physical movement
- Connecting with users/customers
- Resources for moonshots
- Reading science fiction
- Signaling time for humor and play
- Improvisational thinking
- Running small learning tests
- Traveling to other places and orgs



Amabile, T.M. and Pratt, M.G., 2016. The dynamic componential model of creativity and innovation in organizations: Making progress, making meaning. *Research in Organizational Behavior*, 36, pp.157-183.

Reference articles

Amabile, T.M. and Pratt, M.G., 2016. The dynamic componential model of creativity and innovation in organizations: Making progress, making meaning. *Research in Organizational Behavior*, 36, pp.157-183.

Zuber, C.D. and Moody, L., 2018. Creativity and Innovation in Health Care. *Nursing administration quarterly*, 42(1), pp.62-75.

Liedtka, J., 2015. Perspective: Linking design thinking with innovation outcomes through cognitive bias reduction. *Journal of Product Innovation Management*, 32(6), pp.925-938.





**Why humor
and play?**

Yes, **but**...

Yes, **but**...

Yes, **and**...

Improv phrases:

- *Accept every offer*
- *Make your partner look good*

Yes, and...

***Simulation as a creative ideation AND
a collaboration technique***





Community non-profits session

ANA session

NO EVIDENCE.

NO EVIDENCE. NO EVIDENCE.

NO EVIDENCE.

NO EVI

Labor/Management Story

Your turn.

*Simulation as a creative ideation AND
a collaboration technique*

Your turn.

15 min to create skit of current and future state

6 min to "pair and share" ideas with another team (3 min per team)

Blindly select:

- *A story containing 1 condition and 1 person/persona*

Knowingly select:

- *2 technologies/infrastructure supporters*

Free passes:

- *Smart phone, Alexa, internet access*

If at first an idea
is not **absurd**,
then there is no
hope for it.

-Albert Einstein

If you want to move knowledge from your head to your heart, it requires your hands.

Creativity is the ultimate integration tool. And the best part is that it's built in.

-Brene Brown



David Kelley | TED2012

How to build your creative confidence

David Kelley

Tomorrow

How are you going to play your OWN games with that brain of yours

- **Notice your own biases and board room self-edits to:**
 - **quiet them down**
 - **intentionally (re)build “muscles“**
- **Think of people, places and processes to help you:**
 - **model curiosity**
 - **signal play & laughter**
 - **(re)claim YOUR creativity**

Appendix

Ideas

Design for kronos and kyros time

The ancient Greeks had two words
for time:

kronos and kyros.

Ideas

Design for kronos and kyros time

Kronos is the chronological or sequential time. Think about time that is planned for and scheduled.



In this example, the workgroup format in the Hackathon session allowed a structured opportunity for people from different organizations to meet and learn a something new together, teams connected and some exchanged contact information. Another example are presentations and learning tracks that reveal common areas of interest based on a participants attendance.

Ideas

Design for kronos and kyros time

Kyros signifies a proper or opportune time for action. Think, happy collisions. You can't force it to happen but you can create conditions for serendipity.



In this example, the Aspen Labs team was in front of the bookstore speaking with Bonnie when the FHIL team left the panel presentation. This resulted in an introduction from Bonnie between the 2 groups and a 45 minute conversation that revealed interconnections and common interests. Plans have already been made for future exchanges. A common area space to linger near the main flow allowed for the opportune time to meet.



Intentionally design space, content and flow for both of these experiences



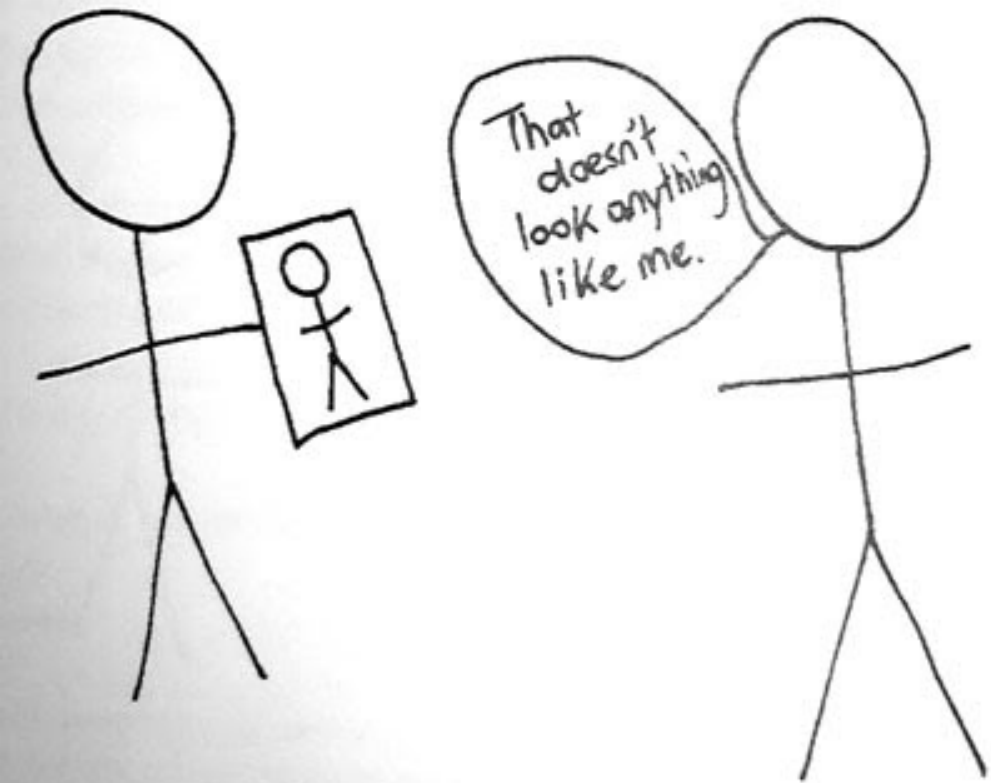


Intentionally design space, content and flow for both of these experiences

<https://todayscatholic.org/red-mass-draws-attorneys-judges-and-officials>



Draw your experience



Take 2 pieces of blank paper. Take 8 min to draw and 5 min to share.

One page: draw images of a time you felt happy and playful at work

Another page: draw images of what your best team experience looked like

You'll be sharing this with a partner at your table.

Fear of failure

Types of Failure

Amy C Edmondson
(Harvard Business Review, April 2011)

Blameworthy Failure

Deviance

Violating prescribed processes.

Inattention

Careless deviation from process.

Inability

Lack of skills, training, competence.

Process Inadequacy

Prescribed process is faulty.

Task Challenge

Task is too hard to execute reliably.

Process Complexity

Process breaks down due to complexity.

Uncertainty

Reasonable choices lead to failure due to unforeseeable events.

Hypothesis Testing

Experiment designed to test an idea leads to unwanted results.

Exploratory Testing

Experiment designed to uncover new knowledge leads to unwanted results.

Praiseworthy Failure

adult mind vs child mind



Why play??

what is play?

play (*noun*).

freedom of movement within a given space

It is developmental and cathartic.

"It is essential for helping children reach important social, emotional, and cognitive developmental milestones as well as helping them manage stress and become resilient"

- The American Academy of Pediatrics (AAP)

It is a natural and learned schematization of life.

"A primitive and paradoxical communication, schematic expression, and a succession of disequibrial bipolar state, with their own rules, sequences and climaxes" - Brian Sutton Smith, PhD

It is a quality of mind.

"Play and work are words used to describe the same activity under different circumstances"

- Mark Twain



With Permission: Barry Kudrowitz



Social Movements



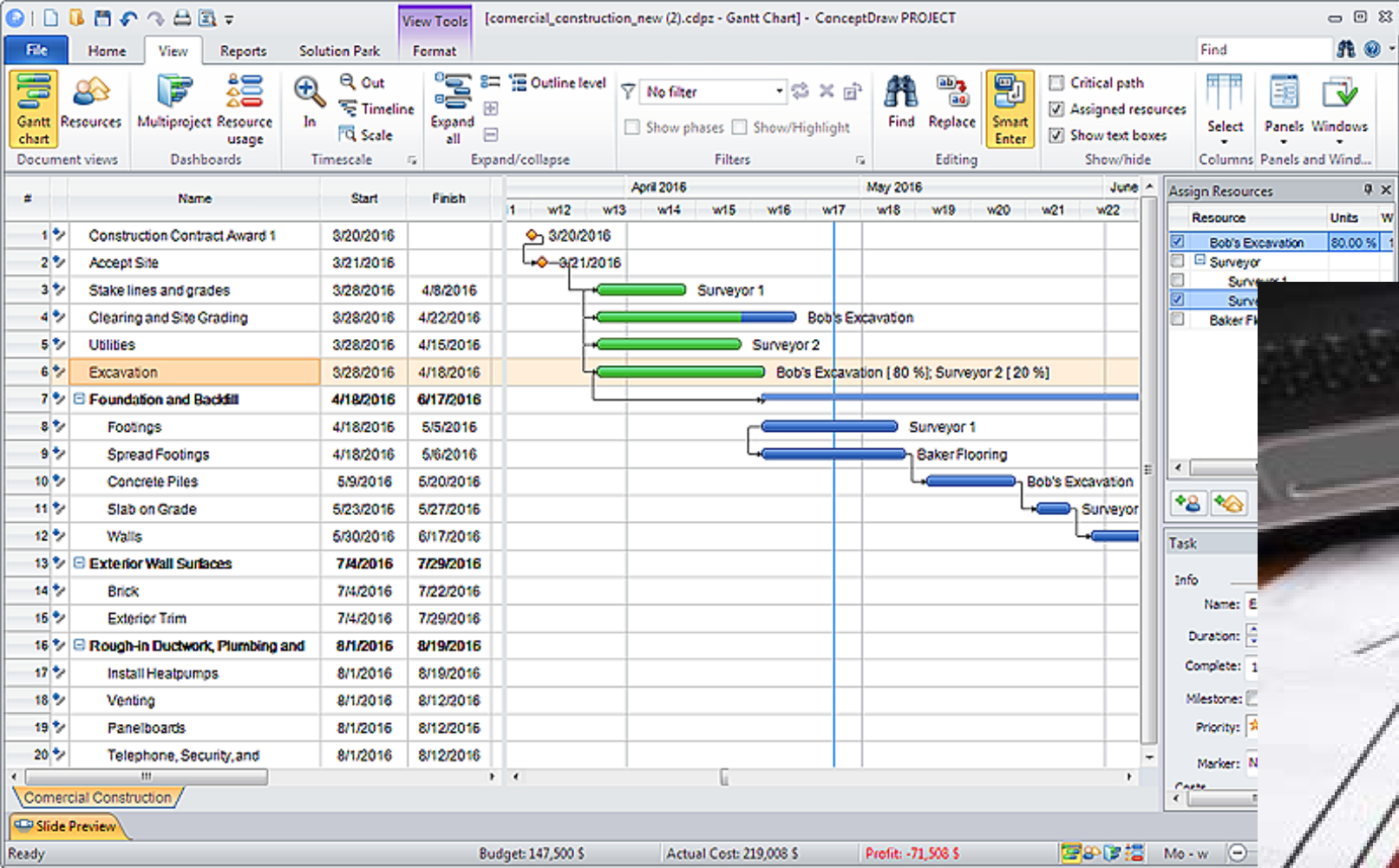
Social Networks



Social Structures



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Intentionally design space, content and flow for both of these experiences

<https://todayscatholic.org/red-mass-draws-attorneys-judges-and-officials/>





THE PROGRESS PRINCIPLE

USING SMALL WINS TO
IGNITE JOY, ENGAGEMENT, AND
CREATIVITY AT WORK

TERESA AMABILE
STEVEN KRAMER

Harvard Business Review Press
Boston, Massachusetts

- Slide on passion or resilience
- Why you need to celebrate successes for yourself and your team (progress principal – Amabile’s research)
- Microclimate research – buffer from the org



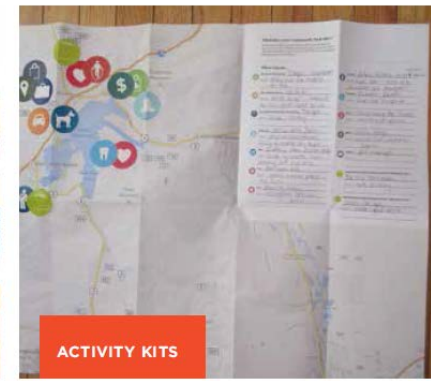
COMMUNITY EXPERIENCES



ANALOGOUS INTERVIEWS



IN-HOME INTERVIEWS



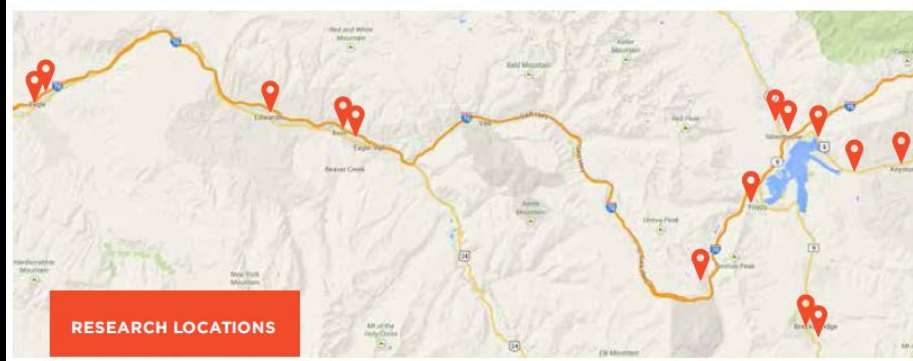
ACTIVITY KITS



COLORADO ANGLER



MURDOCH'S RANCH & SUPPLY

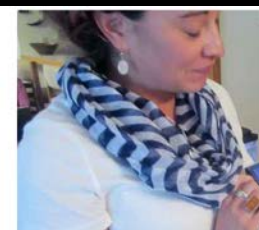


RESEARCH LOCATIONS



Pete, 52

Family man. Recovering from bankruptcy. Prioritizes car insurance for his 17 yo over health insurance for himself.



James, 42

Chronically ill. On his 3rd liver and over dozen medications. Diligently engages in multiple avenues to keep himself well.



Skyler, 24

Couch-surfing seasonal worker. Made the mistake of taking a full-time resort job last year. This year, she will take multiple jobs to make more money during the season.



Margaret, 53

Mother of 7. Her and her husband made job choices most of their lives based on health insurance coverage for their kids.

In Production: 17 months in new market

Kaiser Permanente Colorado hires longtime Summit local for community relations

Article Comments (0)

Share 0 Tweet Pin it Share



Kaiser Permanente Colorado recently announced that a longtime Summit County resident joined the health care and insurance provider as the nonprofit's first hire in its expansion to the mountains.

Susan Fairweather will lead the organization's community relations in Summit and Eagle counties.

4 ways to stay healthy on your summer vacation

Article Comments (0)

Share 5 Tweet Pin it Share



Photo courtesy of Getty Images.

It's important to apply water-resistant sunscreen with an SPF of 30 or higher while outside in the sun.

Sponsored Content

Written By Lauren Glendenning
Brought to you by Kaiser Permanente

Lounging around a resort with all-inclusive food and drinks, sleeping in on a Tuesday, forgetting life's daily stresses — these are just a few of the perks enjoyed on a summer vacation.

As the days get warmer and Coloradans start planning their summer trips, experts say it's important to balance healthy habits with popular vacation indulgences while traveling. Here are a few ways to stay safe, healthy and fit while taking that summer trip.

Kaiser offering door-to-door medical care

Article Comments (0)

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EDWARDS – Colorado's largest nonprofit health plan is willing to drive you to Denver, put you in a hotel, handle your medical procedure and drive you

Doctors paying more attention to excessive alcohol use among patients

Article Comments (0)

Share 4 Tweet Pin it Share



Drinking

Are you drinking too much?

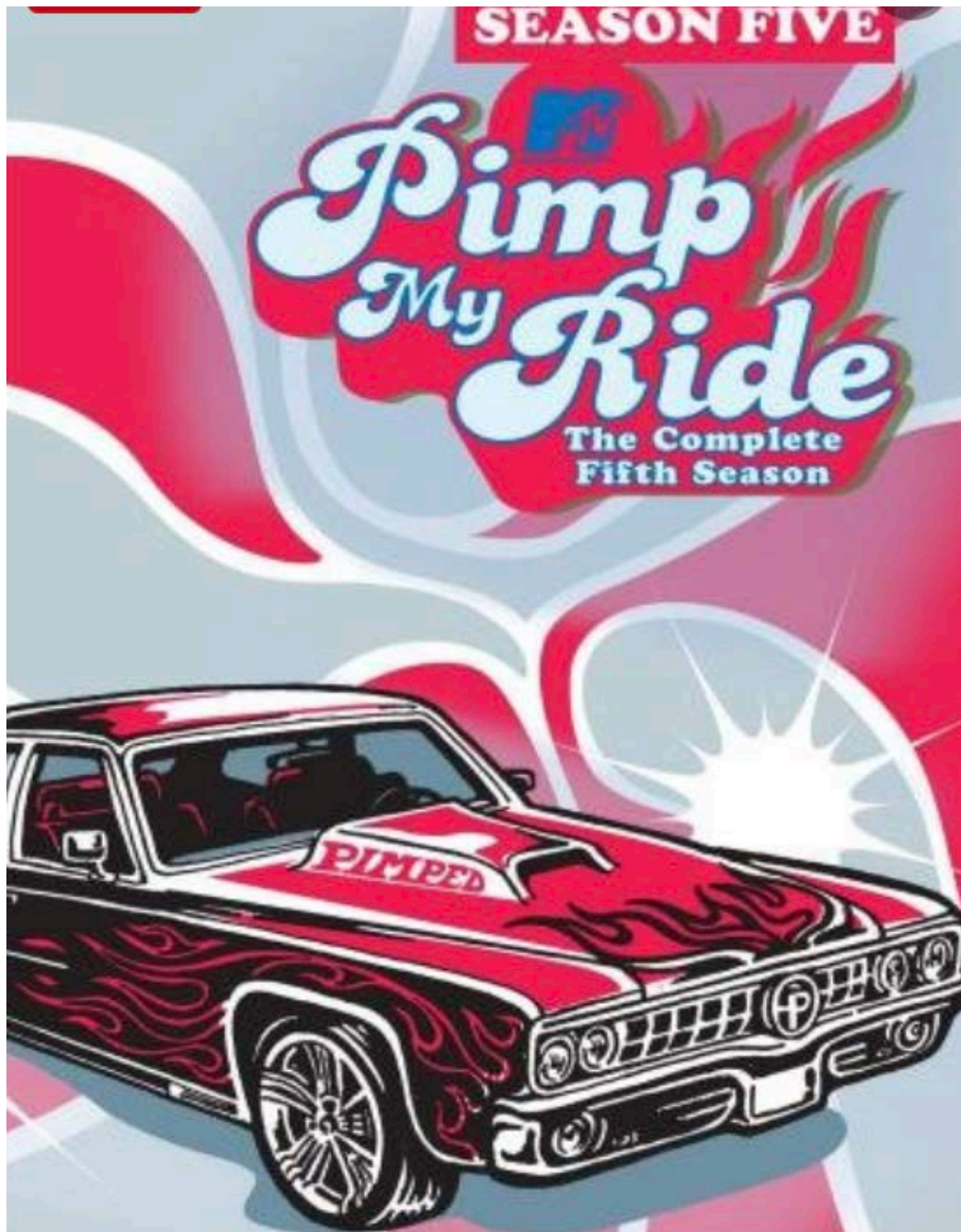
Sponsored Content

Heavy drinking is a widespread problem in the U.S., doctors say

Written By Lauren Glendenning
Brought to you by Kaiser Permanente

About 38 million adults in the U.S. are drinking too much alcohol, yet

most people don't talk to their doctors about alcohol use.





Angela Donlevy,
woke up with the
idea in her mind
after dreaming
about grey frames.

Why all the
frames were grey?



<https://www.youtube.com/watch?v=G6gn1CawauU>

Pimp My Zimmer: Elderly residents at an Essex carehome look super fly



Jen Mills Friday 2 Dec 2016 10:47 pm

Betty and Olive show us how it's done (Picture: SWNS)



Zimmer frames might have a grey and boring stereotype, but a group of pensioners from Essex are proving that they can be anything but.

Residents at a carehome have started a craze, after revamping their walking frames with different colours and patterns.

Some of them are wrapped in patterned wallpaper, while others have British Legion poppies pinned all over them, or tinsel (well, it is Christmas after all).

Many of them have colourful foam bumpers to cushion the impact if they hit something accidentally.

We absolutely love them – but the sparkly new zimmers aren't only to look good.



<http://www.boltonft.nhs.uk/2017/05/pimp-my-zimmer-pilot-programme-is-a-huge-success/>



Photo credit: @FriendsElderly



Photo Credit: DENISE BRADLEY

<https://www.burtonmail.co.uk/news/local-news/pimp-zimmer-say-pensioners-kids-1341805>



Pimp My Zimmer goes global...

Tuesday, 12 December 2017

We're very excited that our 'Pimp My Zimmer' project has featured on the BBC World Radio Service - and has been listened to by 1.1 million people across the globe!...

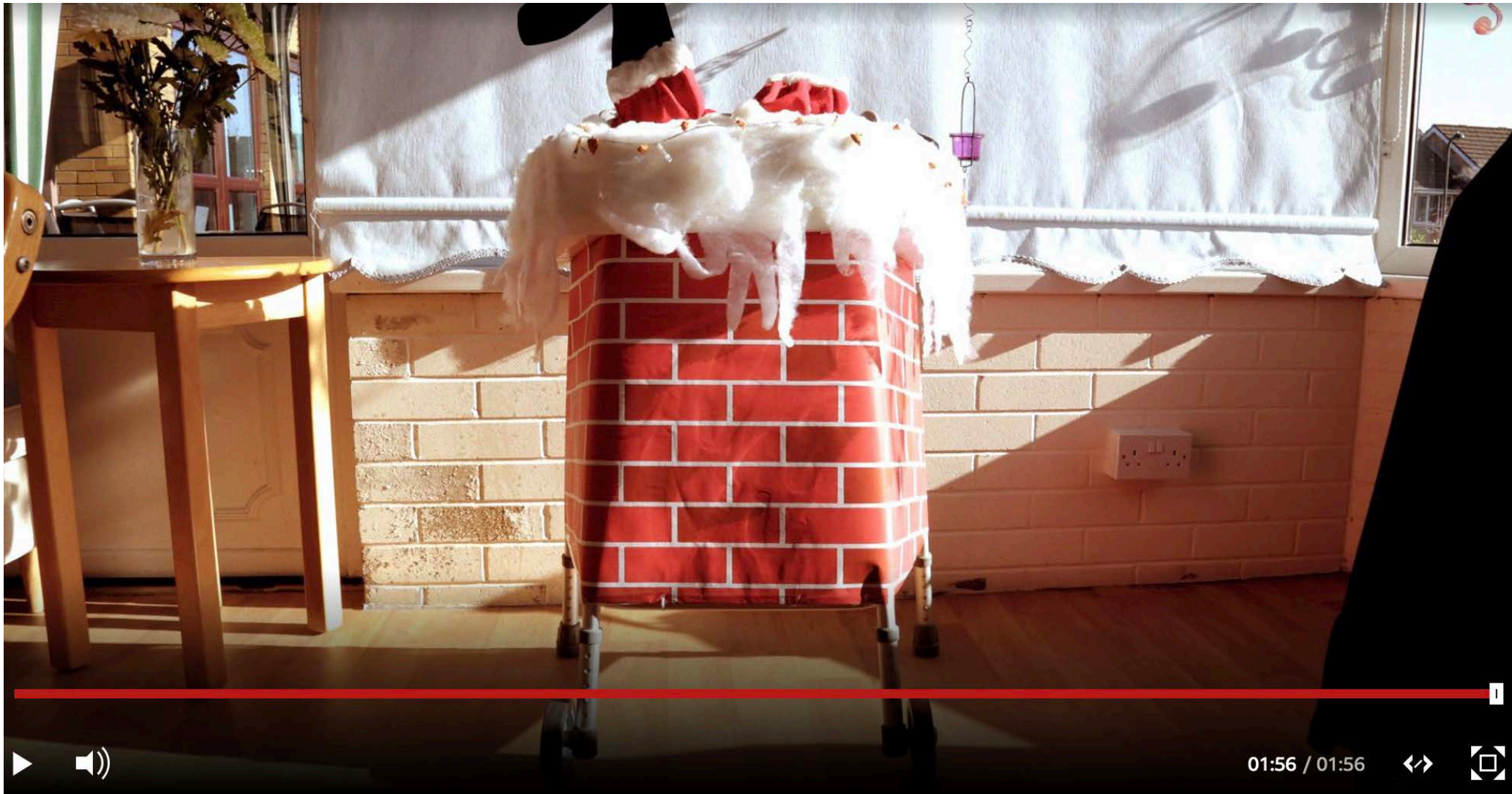
You can listen to what was aired by going to the [BBC website](#) (*opens in new window*)

The 'Pimp My Zimmer' project (aka 'Shimmer My Zimmer') involves local schoolchildren decorating zimmer frames for care home residents.

The project aims to reduce falls as people with dementia can find it hard to recognise their grey-coloured frames. One care home claims the project has reduced falls by up to 60%.

Keep an eye on our Facebook page this week for a video featuring the Christmas-themed version of the project - 'Dec My Zimmer'...





<http://www.bbc.com/news/av/health-42284621/pimp-my-zimmer-project-reduces-falls>

